

Action Fasteners & Supply Order Cancellation and Return Policy

All returns must have prior authorization by Action Fasteners & Supply. Special order product(s) may not be cancelled or returned without prior approval. Returns for shipping errors or damaged merchandise must be reported within 10 days of the delivery date or the customer assumes full responsibility for any damaged or lost material. Except as otherwise agreed upon, product(s) will not be accepted for return after 60 days from the date of delivery to the Purchaser. Cancelled or returned product(s) may be subject to a restocking fee and other charges, for which the Purchaser shall be responsible. All returns to be made to Action Fasteners & Supply and must be in original resalable condition and accompanied with an Invoice & RMA.